# **Operating Instructions**

Radar sensor for continuous level measurement

## **VEGAPULS Air 41**

Autarkic device with measured value transmission via radio technology





Document ID: 64808







### **Contents**

1	Abou	it this document	4
	1.1	Function	4
	1.2	Target group	
	1.3	Symbols used	4
2	For y	our safety	5
	2.1	Authorised personnel	5
	2.2	Appropriate use	
	2.3	Warning about incorrect use	5
	2.4	General safety instructions	5
	2.5	Lithium cells	
	2.6	Country of use	6
3	Prod	uct description	7
	3.1	Configuration	7
	3.2	Principle of operation	
	3.3	Adjustment	9
	3.4	Packaging, transport and storage	10
	3.5	Accessories	11
4	Mour	nting	12
-	4.1	General instructions	
	4.1	Mounting instructions	
		•	
5		ss protection	
	5.1	Bluetooth radio interface	17
	5.2	Protection of the parameterization	
	5.3	Storing the codes in myVEGA	18
6	Setui	o - the most important steps	40
		b - the most important steps	19
7			
7	Oper	ating modes, activate, device functions	21
7	Oper	ating modes, activate, device functions  Operating modes	<b>21</b> 21
7	<b>Oper</b> 7.1 7.2	ating modes, activate, device functions  Operating modes  Activate	<b>21</b> 21 21
7	Oper 7.1 7.2 7.3	Activate	<b>21</b> 21 21 22
7	<b>Oper</b> 7.1 7.2	ating modes, activate, device functions  Operating modes  Activate	21 21 21 22 23
7	Oper 7.1 7.2 7.3 7.4	Activate	21 21 21 22 23 23
7	Oper 7.1 7.2 7.3 7.4 7.5 7.6	Activate, device functions  Operating modes Activate Network Join, measurement function Single measurement Localization Deactivate	21 21 21 22 23 23 24
	7.1 7.2 7.3 7.4 7.5 7.6 Trans	Activate, device functions  Operating modes Activate Network Join, measurement function Single measurement Localization Deactivate Sfer measured values and data to the cloud	21 21 21 22 23 23 24 25
	7.1 7.2 7.3 7.4 7.5 7.6 Trans 8.1	Activate, device functions  Operating modes Activate Network Join, measurement function Single measurement Localization Deactivate Sfer measured values and data to the cloud Communication basics.	21 21 21 22 23 23 24 25 25
	7.1 7.2 7.3 7.4 7.5 7.6 <b>Trans</b> 8.1 8.2	Activate, device functions  Operating modes Activate Network Join, measurement function Single measurement Localization Deactivate  Sifer measured values and data to the cloud Communication basics NB-loT/LTE-M - VEGA Inventory System	21 21 22 23 23 24 25 25
	7.1 7.2 7.3 7.4 7.5 7.6 Trans 8.1 8.2 8.3	Activate, device functions  Operating modes Activate Network Join, measurement function Single measurement Localization Deactivate  Sifer measured values and data to the cloud Communication basics NB-IoT/LTE-M - VEGA Inventory System LoRa-WAN (Fall back) - VEGA Inventory System	21 21 21 22 23 23 24 25 25 25 26
	7.1 7.2 7.3 7.4 7.5 7.6 <b>Trans</b> 8.1 8.2	Activate, device functions  Operating modes Activate Network Join, measurement function Single measurement Localization Deactivate  Sifer measured values and data to the cloud Communication basics NB-loT/LTE-M - VEGA Inventory System	21 21 21 22 23 23 24 25 25 25 26 26
8	7.1 7.2 7.3 7.4 7.5 7.6 Trans 8.1 8.2 8.3 8.4 8.5	ating modes, activate, device functions  Operating modes Activate Network Join, measurement function Single measurement Localization Deactivate Sifer measured values and data to the cloud Communication basics NB-loT/LTE-M - VEGA Inventory System LoRa-WAN (Fall back) - VEGA Inventory System NB-loT/LTE-M - VEGA Cloud LoRaWAN - private networks	21 21 22 23 23 24 25 25 26 26 27
	7.1 7.2 7.3 7.4 7.5 7.6 Trans 8.1 8.2 8.3 8.4 8.5 Setup	Activate, device functions  Operating modes Activate Network Join, measurement function Single measurement Localization Deactivate Sifer measured values and data to the cloud Communication basics NB-IoT/LTE-M - VEGA Inventory System LoRa-WAN (Fall back) - VEGA Inventory System NB-IoT/LTE-M - VEGA Cloud LoRaWAN - private networks De with smartphone/tablet (Bluetooth)	21 21 22 23 23 24 25 25 25 26 26 27
8	7.1 7.2 7.3 7.4 7.5 7.6 Trans 8.1 8.2 8.3 8.4 8.5 Setup 9.1	Activate	21 21 22 23 23 24 25 25 26 26 27 28
8	Oper 7.1 7.2 7.3 7.4 7.5 7.6 Trans 8.1 8.2 8.3 8.4 8.5 Setup 9.1 9.2	Activate, device functions  Operating modes Activate Network Join, measurement function Single measurement Localization Deactivate Sifer measured values and data to the cloud Communication basics NB-IoT/LTE-M - VEGA Inventory System LoRa-WAN (Fall back) - VEGA Inventory System NB-IoT/LTE-M - VEGA Cloud LoRaWAN - private networks Device with smartphone/tablet (Bluetooth) Preparations Connecting	21 21 22 23 23 24 25 25 25 26 26 27 28 28 28
8	7.1 7.2 7.3 7.4 7.5 7.6 Trans 8.1 8.2 8.3 8.4 8.5 Setul 9.1 9.2 9.3	Activate	21 21 22 23 23 24 25 25 26 26 27 28 28 29
8	Oper 7.1 7.2 7.3 7.4 7.5 7.6 Trans 8.1 8.2 8.3 8.4 8.5 Setul 9.1 9.2 9.3 Setul	Activate	21 21 22 23 23 24 25 25 26 26 27 28 28 29 31
8	Oper 7.1 7.2 7.3 7.4 7.5 7.6 Trans 8.1 8.2 8.3 8.4 8.5 Setul 9.1 9.2 9.3 Setul	Activate	21 21 22 23 23 24 25 25 26 26 27 28 28 29 31



	10.2	Connecting	31
		Parameter adjustment	
11	Opera	ate via VEGA Inventory System (mobile radio)	34
12	Menu	overview	35
13	Diagr	nostics and servicing	38
	13.1	Maintenance	
	13.2	Rectify faults	
	13.3	Status messages according to NE 107	39
	13.4	Treatment of measurement errors	
	13.5	Replacing lithium cells	45
	13.6	Software update	46
	13.7	How to proceed if a repair is necessary	46
14	Dism	ount	47
	14.1		
	14.2	Disposal	
15	Certif	ficates and approvals	48
	15.1	Radio licenses	
	15.2	EU conformity.	
	15.3	Environment management system	48
16	C	lement	40
10			
	16.1 16.2	Technical data	
	16.2 16.3	Radio networks LTE-M and NB-IoT	
	16.4	Radio networks LoRaWAN - Data transmission	
	16.5		
	16.6	Industrial property rights  Licensing information for open source software	
	16.7		
	10.7	II a u c II a I r	JC

### Safety instructions for Ex areas



Take note of the Ex specific safety instructions for Ex applications. These instructions are attached as documents to each instrument with Ex approval and are part of the operating instructions.

Editing status: 2021-04-21



### 1 About this document

#### 1.1 Function

This instruction provides all the information you need for mounting, connection and setup as well as important instructions for maintenance, fault rectification, the exchange of parts and the safety of the user. Please read this information before putting the instrument into operation and keep this manual accessible in the immediate vicinity of the device.

### 1.2 Target group

This operating instructions manual is directed to trained personnel. The contents of this manual must be made available to the qualified personnel and implemented.

### 1.3 Symbols used



#### **Document ID**

This symbol on the front page of this instruction refers to the Document ID. By entering the Document ID on <a href="www.vega.com">www.vega.com</a> you will reach the document download.



**Information**, **note**, **tip**: This symbol indicates helpful additional information and tips for successful work.



**Note:** This symbol indicates notes to prevent failures, malfunctions, damage to devices or plants.



**Caution:** Non-observance of the information marked with this symbol may result in personal injury.



**Warning:** Non-observance of the information marked with this symbol may result in serious or fatal personal injury.



**Danger:** Non-observance of the information marked with this symbol results in serious or fatal personal injury.



#### Ex applications

This symbol indicates special instructions for Ex applications.

• Lis

The dot set in front indicates a list with no implied sequence.

### 1 Sequence of actions

Numbers set in front indicate successive steps in a procedure.



#### Battery disposal

This symbol indicates special information about the disposal of batteries and accumulators.



### 2 For your safety

### 2.1 Authorised personnel

All operations described in this documentation must be carried out only by trained, qualified personnel authorised by the plant operator.

During work on and with the device, the required personal protective equipment must always be worn.

### 2.2 Appropriate use

The VEGAPULS Air 41 is an autarkic sensor for continuous level measurement.

You can find detailed information about the area of application in chapter " *Product description*".

Operational reliability is ensured only if the instrument is properly used according to the specifications in the operating instructions manual as well as possible supplementary instructions.

### 2.3 Warning about incorrect use

Inappropriate or incorrect use of this product can give rise to application-specific hazards, e.g. vessel overfill through incorrect mounting or adjustment. Damage to property and persons or environmental contamination can result. Also, the protective characteristics of the instrument can be impaired.

### 2.4 General safety instructions

This is a state-of-the-art instrument complying with all prevailing regulations and directives. The instrument must only be operated in a technically flawless and reliable condition. The operator is responsible for the trouble-free operation of the instrument. When measuring aggressive or corrosive media that can cause a dangerous situation if the instrument malfunctions, the operator has to implement suitable measures to make sure the instrument is functioning properly.

The safety instructions in this operating instructions manual, the national installation standards as well as the valid safety regulations and accident prevention rules must be observed by the user.

For safety and warranty reasons, any invasive work on the device beyond that described in the operating instructions manual may be carried out only by personnel authorised by the manufacturer. Arbitrary conversions or modifications are explicitly forbidden. For safety reasons, only the accessory specified by the manufacturer must be used.

To avoid any danger, the safety approval markings and safety tips on the device must also be observed.

The low transmitting power of the radar sensor as well as the integrated LTE-NB1, LTE-CAT-M1 or LoRa radio module is far below the internationally approved limits. No health impairments are to be expected with intended use. The band range of the transmission frequency can be found in chapter " *Technical data*".



### 2.5 Lithium cells

The power supply of the device is provided by integrated lithium cells in the housing. If the device is used as intended with the lid closed within the temperatures and pressures specified in the technical data, it is thus adequately protected.



#### Note:

Please observe the specific safety instructions in the scope of delivery of the device.

### 2.6 Country of use

Selection of the country of use defines country-specific settings for transmission into the mobile radio network or LoRaWan. It is imperative to set the country of use with the respective operating tool in the operating menu at the beginning of the setup (see chapter " Menu Overview", " Main Menu", " Radio Transmission".



### Caution:

Operation of the device without selecting the country of use can lead to malfunctions and constitutes a violation of the radio licensing regulations of the respective country.



### 3 Product description

### 3.1 Configuration

### Scope of delivery

The scope of delivery encompasses:

- Radar sensor
- Integrated identification card for LTE (eSIM) (optional)
- Magnet for activation
- Information sheet "Documents and software" with:
  - Instrument serial number
  - QR code with link for direct scanning
- Information sheet "PINs and Codes" with:
  - Bluetooth access code
  - Identifier for LoRaWAN network (Device EUI, Application EUI, App Key)
- Information sheet "Access protection" with:
  - Bluetooth access code
  - Network access code (authentication/encryption for mobile radio)
  - Emergency Bluetooth unlock code
  - Emergency device code
  - Identifier for LoRaWAN network (Device EUI, Application EUI, App Key)

The further scope of delivery encompasses:

- Documentation
  - Safety instructions for lithium metal cell
  - If necessary, further certificates

#### Note:

Optional instrument features are also described in this operating instructions manual. The respective scope of delivery results from the order specification.

# Scope of this operating instructions

This operating instructions manual applies to the following instrument versions:

- Hardware version from 1.0.0
- Software version from 1.1.0

#### Note:

Details of the hardware and software history can be found on our homepage.

#### Note:

Details of the hardware and software history can be found on our homepage.



### **Constituent parts**

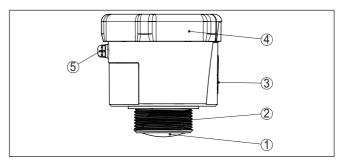


Fig. 1: Components of the VEGAPULS Air 41 sensor - Example version with thread  $G1\frac{1}{2}$ 

- 1 Radar antenna
- 2 Process fitting
- 3 Contact surface for NFC communication
- 4 Cover
- 5 Ventilation

### Type label

The type label contains the most important data for identification and use of the instrument.

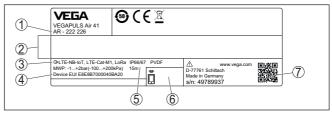


Fig. 2: Layout of the type label (example)

- 1 Product code
- 2 Field for approvals
- 3 Wireless signal outputs, frequency bands
- 4 Device EUI LoRa
- 5 Technical data
- 6 Bluetooth access code
- 7 QR code for device documentation

### 3.2 Principle of operation

### **Application area**

VEGAPULS Air 41 is an autarkic radar sensor with radio technology for continuous level measurement on vessels and tanks.

The device is suitable for almost all liquids as well as for bulk solids.

Depending on the version, mounting is carried out via thread:

- G1½
- 1½ NPT
- R1½

### Functional principle

The measurement is carried out through a suitable nozzle opening on the vessel.



The instrument emits a continuous, frequency-modulated radar signal through its antenna. The emitted signal is reflected by the medium and received by the antenna as an echo with modified frequency. The frequency change is proportional to the distance and is converted into the level. The measured value is transmitted wirelessly as part of the data transmission.

The measuring cycle described above is time-controlled via the integrated clock. Outside of the measuring cycle, the device is in a sleep mode.

# sion

Measured value transmis- Depending on the availability of the radio networks, the device transmits its measured values wirelessly to an LTE-M (LTE-CAT-M1) or NB-IoT (LTE-CAT-NB1) mobile radio or a plant-side LoRaWAN network.

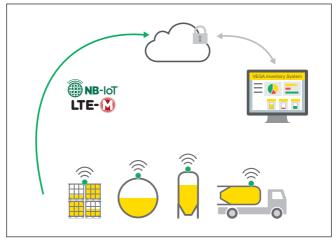


Fig. 3: Wireless measured value transmission via mobile radio

The transmission or evaluation is carried out via an Asset Management System, e.g. VEGA Inventory System.

### Voltage supply

The device is supplied with energy by integrated, exchangeable primary cells. The lithium cell used for this purpose is a compact storage device high cell voltage and capacity for a long service life.

#### 3.3 Adjustment

### Activation

The device is activated contactlessly from outside:

- Via magnet
- By NFC technology via smartphone/tablet with VEGA Tools app

### Adjustment

The device has an integrated Bluetooth module, can be operated wirelessly using standard operating tools:

- Smartphone/tablet (iOS or Android operating system)
- PC/notebook with Bluetooth USB adapter (Windows operating system)



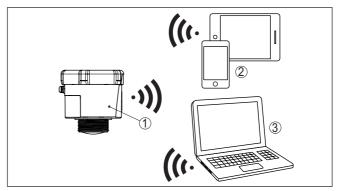


Fig. 4: Wireless connection to standard operating devices via Bluetooth

- 1 Sensor
- 2 Smartphone/Tablet
- 3 PC/Notebook

### 3.4 Packaging, transport and storage

### **Packaging**

Your instrument was protected by packaging during transport. Its capacity to handle normal loads during transport is assured by a test based on ISO 4180.

The packaging consists of environment-friendly, recyclable cardboard. For special versions, PE foam or PE foil is also used. Dispose of the packaging material via specialised recycling companies.

#### **Transport**

Transport must be carried out in due consideration of the notes on the transport packaging. Nonobservance of these instructions can cause damage to the device.

### Transport inspection

The delivery must be checked for completeness and possible transit damage immediately at receipt. Ascertained transit damage or concealed defects must be appropriately dealt with.

### Storage

Up to the time of installation, the packages must be left closed and stored according to the orientation and storage markings on the outside.

Unless otherwise indicated, the packages must be stored only under the following conditions:

- Not in the open
- Dry and dust free
- Not exposed to corrosive media
- Protected against solar radiation
- · Avoiding mechanical shock and vibration

# Storage and transport temperature

- Storage and transport temperature see chapter " Supplement -Technical data - Ambient conditions"
- Relative humidity 20 ... 85 %



### 3.5 Accessories

### Mounting strap

The mounting accessories are used for stable mounting of the device at the measuring point. The parts are available in various versions and sizes.

### LoRa-Gateway

Thw LoRa gateway receives via LoRaWAN the measurement and diagnosis data of appropriately configured VEGA LoRaWAN sensors. The gateway combines the received data and transmits them via mobile network to the VEGA Inventory System.

The measured values and messages are transmitted via the GSM/GPRS/UMTS/LTE network.

### **VEGA Inventory System**

VEGA Inventory System is a web-based software for simple recording, presentation and further processing of measured values. The measured values can be transmitted via network, internet or mobile network to the central server.



### 4 Mounting

### 4.1 General instructions

#### **Ambient conditions**

The instrument is suitable for standard and extended ambient conditions acc. to DIN/EN/IEC/ANSI/ISA/UL/CSA 61010-1. It can be used indoors as well as outdoors.

#### Process conditions



#### Note

For safety reasons, the instrument must only be operated within the permissible process conditions. You can find detailed information on the process conditions in chapter " *Technical data*" of the operating instructions or on the type label.

Hence make sure before mounting that all parts of the instrument exposed to the process are suitable for the existing process conditions.

# Measurement function and transport

An activated device (see chapter " Activate device") also carries out measurements in horizontal alignment. This also applies if it is mounted on a mobile container and the container is transported in a tilted state.



#### Note:

When mounting the device in a mobile container, ensure that it is protected against damage throughout transport.

### 4.2 Mounting instructions

#### Polarisation

Radar sensors for level measurement emit electromagnetic waves. The polarization is the direction of the electrical component of these waves

The position of the polarisation is in the middle of the type label on the instrument

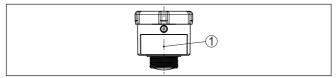


Fig. 5: Position of the polarisation

1 Middle of the type label

# i

#### Note:

When the device is rotated, the direction of polarization changes and hence the influence of the false echo on the measured value. Please keep this in mind when mounting or making changes later.

### Installation position

When mounting the device, keep a distance of at least 200 mm (7.874 in) from the vessel wall. If the device is installed in the center of dished or round vessel tops, multiple echoes can arise. However, these can be suppressed by an appropriate adjustment (see chapter "Setup").



If you cannot maintain this distance, you should carry out a false signal suppression during setup. This applies particularly if buildup on the vessel wall is expected. In such cases, we recommend repeating the false signal suppression at a later date with existing buildup.

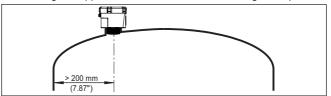


Fig. 6: Mounting of the radar sensor on round vessel tops

In vessels with conical bottom it can be advantageous to mount the device in the centre of the vessel, as measurement is then possible down to the bottom.

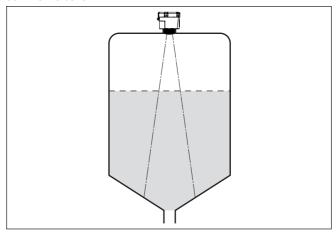


Fig. 7: Mounting of the radar sensor on vessels with conical bottom

### Reference plane

The sealing surface at the bottom of the hexagon is the beginning of the measuring range and at the same time the reference plane for the min./max. adjustment, see the following graphic:



Fig. 8: Reference plane

1 Reference plane

### Nozzle

For nozzle mounting, the nozzle should be as short as possible and its end rounded. This reduces false reflections from the nozzle.

The antenna edge should protrude at least 5 mm (0.2 in) out of the nozzle.



Fig. 9: Recommended socket mounting of VEGAPULS Air 41

If the reflective properties of the medium are good, you can mount VEGAPULS Air 41 on sockets longer than the antenna. The socket end should be smooth and burr-free, if possible also rounded.

# •

#### Note

When mounting on longer nozzles, we recommend carrying out a false signal suppression (see chapter " Parameter adjustment").

You will find recommended values for socket heights in the following illustration or the table. The values come from typical applications. Deviating from the proposed dimensions, also longer sockets are possible, however the local conditions must be taken into account.

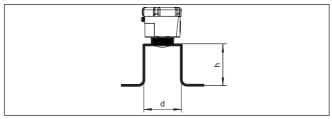


Fig. 10: Socket mounting with deviating socket dimensions

Socket diameter d		Socket length h	
80 mm	3"	≤ 300 mm	≤ 11.8 in
100 mm	4"	≤ 400 mm	≤ 15.8 in
150 mm	6"	≤ 600 mm	≤ 23.6 in

### **Alignment - Liquids**

In liquids, direct the device as perpendicular as possible to the medium surface to achieve optimum measurement results.

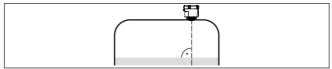


Fig. 11: Alignment in liquids

#### Orientation - Bulk solids

In order to measure as much of the vessel volume as possible, the device should be aligned so that the radar signal reaches the lowest level in the vessel. In a cylindrical silo with conical outlet, the sensor is mounted anywhere from one third to one half of the vessel radius from the outside wall (see following drawing).



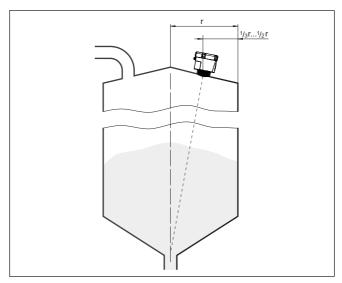


Fig. 12: Mounting position and orientation

Due to optimum socket design, the device can be easily aligned to the vessel centre. The necessary angle of inclination depends on the vessel dimensions. It can be easily checked with a suitable bubble tube or mechanic's level on the sensor.

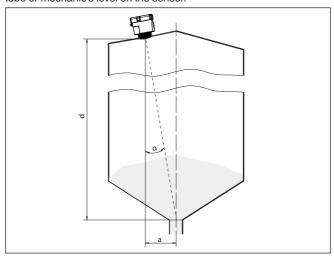


Fig. 13: Proposal for installation after orientation VEGAPULS Air 41

The following table shows the necessary angle of inclination. It depends on the measuring distance and the distance "a" between vessel centre and installation position.



Distance d (m)	<b>2</b> °	<b>4</b> °	6°	8°	10°
2	0.1	0.1	0.2	0.3	0.4
4	0.1	0.3	0.4	0.6	0.7
6	0.2	0.4	0.6	0.8	1.1
8	0.3	0.6	0.8	1.1	1.4
10	0.3	0.7	1.1	1.4	1.8
15	0.5	1	1.6	2.1	2.6

### Example:

In a vessel 10 m high, the installation position of the sensor is 0.7 m from the vessel centre.

The necessary angle of inclination of  $4^{\circ}$  can be read out from this table.



### 5 Access protection

### 5.1 Bluetooth radio interface

Devices with a Bluetooth radio interface are protected against unwanted access from outside. This means that only authorized persons can receive measured and status values and change device settings via this interface.

#### Bluetooth access code

A Bluetooth access code is required to establish Bluetooth communication via the adjustment tool (smartphone/tablet/notebook). This code must be entered once when Bluetooth communication is established for the first time in the adjustment tool. It is then stored in the adjustment tool and does not have to be entered again.

The Bluetooth access code is individual for each device. It is printed on the device housing and is also supplied with the device in the information sheet " PINs and Codes". It can be changed by the user after the first connection has been established. If the Bluetooth access code has not been entered correctly, a new entry can only be made after a waiting period has elapsed. The waiting time increases with each additional incorrect entry.

# Emergency Bluetooth

The emergency Bluetooth access code enables Bluetooth communication to be established in the event that the Bluetooth access code is no longer known. It can't be changed. The emergency Bluetooth access code can be found in information sheet "Access protection". If this document is lost, the emergency Bluetooth access code can be retrieved from your personal contact person after legitimation. The storage and transmission of Bluetooth access codes is always encrypted (SHA 256 algorithm).

### 5.2 Protection of the parameterization

The settings (parameters) of the device can be protected against unwanted changes. The parameter protection is deactivated on delivery, all settings can be made.

#### Device code

To protect the parameterization, the device can be locked by the user with the aid of a freely selectable device code. The settings (parameters) can then only be read out, but not changed. The device code is also stored in the adjustment tool. However, unlike the Bluetooth access code, it must be re-entered for each unlock. When using the adjustment app or DTM, the stored device code is then suggested to the user for unlocking.

#### Emergency device code

The emergency device code allows unlocking the device in case the device code is no longer known. It can't be changed. The emergency device code can also be found on the supplied information sheet " *Access protection*". If this document is lost, the emergency device code can be retrieved from your personal contact person after legitimation. The storage and transmission of the device codes is always encrypted (SHA 256 algorithm).



### 5.3 Storing the codes in myVEGA

If the user has a " <code>myVEGA</code>" account, then the Bluetooth access code as well as the device code are additionally stored in his account under " <code>PINs and Codes</code>". This greatly simplifies the use of additional adjustment tools, as all Bluetooth access and device codes are automatically synchronized when connected to the " <code>myVEGA</code>" account



## 6 Setup - the most important steps

### **Prerequisites**

What?	How?
Account in the VEGA Inventory System	Available from your VEGA contact person
User role supervisor	Is assigned by your VEGA Invento- ry System administrator
VEGA Tools app, VEGA Inventory System app	Download via Apple App Store, Google Play Store, Baidu Store

### Activate the sensor

Via magnet	Via smartphone (VEGA Tools app or VEGA Inventory System app)
Move the supplied magnet along the line towards the housing lid	Call up NFC communication, hold the smartphone close to the side of the device with the lettering " VEGA"

Set up measuring point in the VEGA Inventory System

Web portal	VEGA Inventory System app	
1		
Menu item " <i>Device networks - Add</i> " - Enter serial number and device name	Menu item " Add device" - Scan QR code on device or enter serial number manually	



### Configure sensor

Web portal	VEGA Inventory System app	
1   1   2   2   2   2   2   2   2   2	7.	
Menu item " Adjustment/lineariza- tion" - Open assistant (measuring range and transmission interval via VEGA Tools app)	Complete wizard with Linearisation/ adjustment	



#### 7 Operating modes, activate, device **functions**

### Operating modes

The VEGAPULS Air 41 has the following operating modes that can be set via operating tools:

- Deactivated
- Activated

### Note:

On delivery, the device is in the deactivated state and must be activated for operation using a smartphone or magnet.

#### Deactivated

In the deactivated state, the device is not woken up by the integrated clock despite a set measuring interval.

The fact that the sensor does not wake up and does not carry out measurement cycles or communication means that the lithium cell is not unnecessarily discharged. In this state, longer storage is possible until the device is used.

#### Activated

In the activated state, the device is not woken up by the integrated clock within the set measuring interval.

The activation is described in the following.

#### 7.2 **Activate**

The following options are available for activating the device from the deactivated delivery status:

- By smartphone with VEGA Tools app via NFC
- Via magnet

### By smartphone

Proceed as follows for activation by NFC:

- 1. Start VEGA Tools app on smartphone
- 2. Activate NFC communication
- 3. Hold the adjustment tool tightly on the instrument side with the lettering " VEGA"

Activate



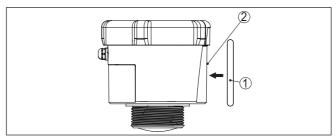


Fig. 14: Activate the sensor

- 1 Adjustment tool, e.g. smartphone
- 2 Contact surface for NFC communication

The app confirms successful activation and the device is ready for a radio connection for 60 seconds.

### Via magnet

Proceed as follows for activation by magnet:

- Hold the magnet next to the lettering " VEGA" close to the side of the device
- Move the magnet as shown below along the line towards the housing lid

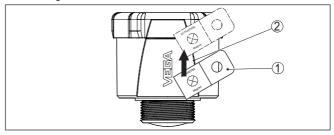


Fig. 15: Activate sensor by magnet

- 1 Contact point for activation
- 2 Magnet

The device is ready for a radio connection for 60 s.

### Note:

If no Bluetooth connection is established within these 60 seconds, the device automatically returns to sleep mode. If an established Bluetooth connection is interrupted, a new connection is possible for a further 10 seconds, etc.

### 7.3 Network Join, measurement function

### Network Join (LoRa)

After activation, the VEGAPULS Air 41 - if set to LoRa and an existing LoRaWAN network - carries out an automatic, single join to the network server. The device is added to the network as an end device by means of Device EUI and Application EUI.

22



# sion

Measured value transmis- After activation, a single measurement is carried out and the cyclic measurement interval is started. The measured value is sent once via LoRaWAN or mobile radio. The sensor delivers the distance value from the sealing surface of the thread or flange lower side to the product surface. The conversion into level is carried out, for example, in the VEGA Inventory System on the application server or in a cloud service.

### Cyclic measuring operation

In the activated state, the device is woken up via the integrated clock and carries out a measurement cycle (measurement and transmission). The measurement and transmission interval runs on the basis of the factory preconfiguration or a configuration set by the user. Afterwards, the device automatically enters the energy-saving sleep state.

In sleep mode, it is not possible to connect to the device via Bluetooth.

#### 7.4 Single measurement

The device offers the possibility to test the communication in the respective network. The current measured value is determined and transmitted once outside the cyclic transmission. In addition, a LoRa Join and a single location determination is carried out.

The procedure is done by new activation via NFC or magnet as described above. The sensor is simultaneously activated for the cyclical transmission of measured values. The transmission cycle of an already activated sensor is not changed by this.

#### 7.5 Localization

#### **Function**

The LTE-M/NB-IoT version of the device has the function "Location determination ". This is carried out via an integrated GNSS/GPS receiver via navigation satellites. The function " Location determination" can be switched on or off via the VEGA Tools app or PACTware/ DTM. 1)

#### Triggering

Tilting or raising the device triggers a single location determination. A position of 20° to the vertical must be passed through. Furthermore, entering a new mobile radio cell triggers a single location determination. In both cases, location determination is not started until the next cyclic measured value determination. If no satellite signal is found within 180 s and therefore no position is determined, the process is aborted.



#### Note:

In LoRa mode or with the LoRa version of the device, there is generally no location determination.

ONSS: Global Navigation Satellite System, GPS: Global Positioning System



### 7.6 Deactivate

The instrument can be deactivated via the VEGA Tools app or the DTM, e.g. for temporary shutdown. The device is reactivated as described above.



# 8 Transfer measured values and data to the cloud

#### 8.1 Communication basics

To transmit the measured values and data to the cloud, the device requires access to mobile network or a LoRaWAN network at the installation site, depending on the version. If no corresponding network is available, a LoRaWAN gateway must be installed.

#### Note:

Ensure free access to the radio network. The device must not be covered by metal or even enclosed. This especially for the medium height of the housing.

#### Note:

Simultaneous operation of LTE-M or LTE-IoT and LoRaWAN is not supported.

The following measured values or data are transmitted:

- Distance from the medium surface (m)
- Electronic temperature (°C)
- Geographical position determined by GNSS (geographical coordinates)
- Mounting position (angle °)
- Remaining life of Lithium cells (%)
- Device status

The transmission options are described below.

### 8.2 NB-IoT/LTE-M - VEGA Inventory System

With NB-IoT (Narrow band Internet of Things) and LTE-M (Long Term Evolution for Machines), the focus is on low data rates and high transmission ranges. Another focus is on penetrating propagation obstacles, such as buildings, for which the long-wave signal is well suited.

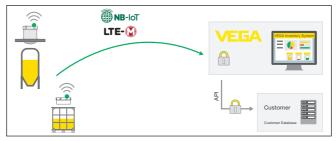


Fig. 16: Wireless measured value transmission via NB-IoT and LTE-M to the VEGA Inventory System

Data is sent via an eSIM card integrated in the sensor. This card sends the data via mobile network directly to the VEGA Inventory System. If no mobile network is available, a fallback to LoRa takes place automatically (see below).



After data transmission via the mobile network, the sensors are automatically made known in the VEGA Inventory System via their serial number. As soon as the sensors are integrated there, the data are available for visualisation.

# 8.3 LoRa-WAN (Fall back) - VEGA Inventory System

LoRaWAN (Long Range Wide Area Network) is the data transmission mode that is available when the mobile network fails. However, this requires a corresponding gateway. This gateway picks up the data via LoRa from the sensors and transmits them via mobile radio to VEGA's own LoRa server.

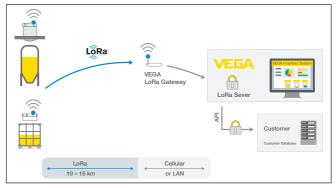


Fig. 17: Wireless measured value transmission via LoRa-WAN, LoRA server to the VEGA Inventory System

Both the end devices and the gateways are stored there with their data. The sensors and gateways have so-called Device EUIs via which they can be clearly identified. The LoRa server then transmits the data to the VEGA Inventory System.

### 8.4 NB-IoT/LTE-M - VEGA Cloud

Data is sent via an eSIM card integrated in the sensor. This card sends the data via the mobile network directly to the VEGA cloud.

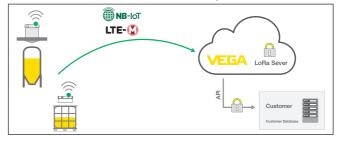


Fig. 18: Wireless measured value transmission via NB-IoT and LTE-M to the VEGA cloud



### 8.5 LoRaWAN - private networks

Another possibility is to send the data via the user's private LoRa WAN network. In this case, the sensor must be made known in this network.

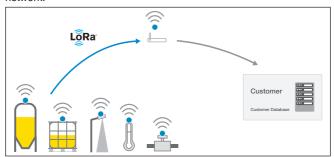


Fig. 19: Wireless measured value transmission

To do this, the user creates the sensor in his interface with its identification values (DevEUI, AppKey and JoinEUI). After a "Join" has been triggered, the sensor appears in the user interface. The payload - i.e. the transmitted bytes - are described in chapter" *Radio network LoRaWAN - data transmission*" and are decoded accordingly in the application system.



### 9 Setup with smartphone/tablet (Bluetooth)

### 9.1 Preparations

### System requirements

Make sure that your smartphone/tablet meets the following system requirements:

- Operating system: iOS 8 or newer
- Operating system: Android 5.1 or newer
- Bluetooth 4.0 LE or newer

Download the VEGA Tools app from the "Apple App Store", "Google Play Store" or "Baidu Store" to your smartphone or tablet.

#### Device activated

Make sure that the VEGAPULS Air 41 is activated, see chapter " Operating modus, activate device".

### 9.2 Connecting

#### Connecting

Start the adjustment app and select the function " Setup". The smart-phone/tablet searches automatically for Bluetooth-capable instruments in the area.

The message "Connecting ... " is displayed.

The devices found are listed and the search is automatically continued.

Select the requested instrument in the device list.

#### **Authenticate**

When establishing the connection for the first time, the operating tool and the sensor must authenticate each other. After the first correct authentication, each subsequent connection is made without a new authentication query.

# Enter Bluetooth access code

For authentication, enter the 6-digit Bluetooth access code in the next menu window. You can find the code on the outside of the device housing and on the information sheet " *Pins and Codes*" in the device packaging.

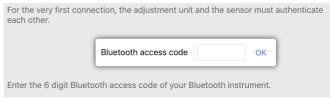


Fig. 20: Enter Bluetooth access code



#### Note:

If an incorrect code is entered, the code can only be entered again after a delay time. This time gets longer after each incorrect entry.

The message "Waiting for authentication" is displayed on the smart-phone/tablet.



#### Connected

After connection, the sensor adjustment menu is displayed on the respective adjustment tool.

If the Bluetooth connection is interrupted, e.g. due to a too large distance between the two devices, this is displayed on the adjustment tool. The message disappears when the connection is restored.

### Change device code

Parameter adjustment of the device is only possible if the parameter protection is deactivated. When delivered, parameter protection is deactivated by default and can be activated at any time.

It is recommended to enter a personal 6-digit device code. To do this, go to menu " Extended functions", " Access protection", menu item " Protection of the parameter adjustment".

### 9.3 Parameter adjustment

#### **Enter parameters**

The sensor adjustment menu is divided into two areas, which are arranged next to each other or one below the other, depending on the adjustment tool.

- Navigation section
- Menu item display

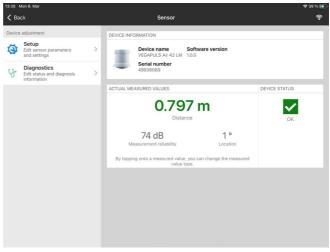


Fig. 21: Example of an app view - Device information, measured values

The selected menu item can be recognized by the colour change.



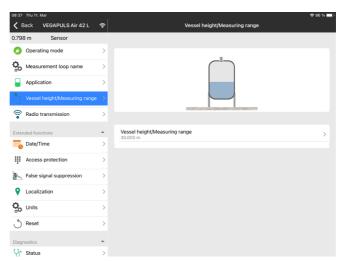


Fig. 22: Example of an app view - Menu item vessel height, measuring range

Enter the requested parameters and confirm via the keyboard or the editing field. The settings are then active in the sensor.

Close the app to terminate connection.



### 10 Setup with PC/notebook (Bluetooth)

### 10.1 Preparations

### System requirements

Make sure that your PC/notebook meets the following system requirements:

- Operating system Windows 10
- DTM Collection 10/2020 or newer
- Bluetooth 4.0 LE or newer

#### Activate Bluetooth connection

Activate the Bluetooth connection via the project assistant.



#### Note:

Older systems do not always have an integrated Bluetooth LE. In these cases, a Bluetooth USB adapter is required. Activate the Bluetooth USB adapter using the Project Wizard.

After activating the integrated Bluetooth or the Bluetooth USB adapter, devices with Bluetooth are found and created in the project tree.

### **Device activated**

Make sure that the VEGAPULS Air 41 is activated, see chapter " Operating modus, activate device".

### 10.2 Connecting

### Connecting

Select the requested device for the online parameter adjustment in the project tree.

#### Authenticate

When establishing the connection for the first time, the operating tool and the device must authenticate each other. After the first correct authentication, each subsequent connection is made without a new authentication query.

# Enter Bluetooth access code

For authentication, enter in the next menu window the 6-digit Bluetooth access code:



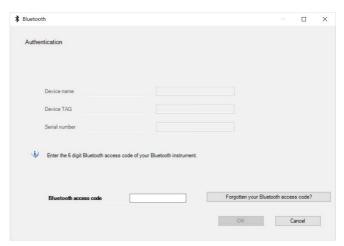


Fig. 23: Enter Bluetooth access code

You can find the code on the outside of the device housing and on the information sheet " *PINs and Codes*" in the device packaging.



#### Note:

If an incorrect code is entered, the code can only be entered again after a delay time. This time gets longer after each incorrect entry.

The message " Waiting for authentication" is displayed on the PC/ notebook.

### Connected

After connection, the device DTM appears.

If the connection is interrupted, e.g. due to a too large distance between device and adjustment tool, this is displayed on the adjustment tool. The message disappears when the connection is restored.

### Change device code

Parameter adjustment of the device is only possible if the parameter protection is deactivated. When delivered, parameter protection is deactivated by default and can be activated at any time.

It is recommended to enter a personal 6-digit device code. To do this, go to menu " Extended functions", " Access protection", menu item " Protection of the parameter adjustment".

### 10.3 Parameter adjustment

### **Prerequisites**

For parameter adjustment of the instrument via a Windows PC, the configuration software PACTware and a suitable instrument driver (DTM) according to FDT standard are required. The latest PACTware version as well as all available DTMs are compiled in a DTM Collection. The DTMs can also be integrated into other frame applications according to FDT standard.



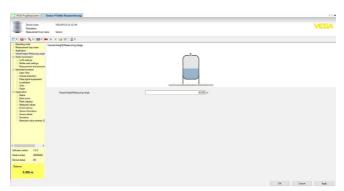


Fig. 24: Example of a DTM view - Menu item vessel height, measuring range

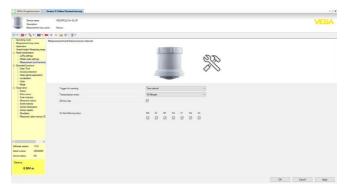


Fig. 25: Example of a DTM view - Menu item measurement and transmission interval



# 11 Operate via VEGA Inventory System (mobile radio)

#### Overview

The VEGA Inventory System offers the possibility to change parameters in VEGAPULS Air 41 by remote access via mobile radio (feedback channel).



Fig. 26: Remote access from VEGA Inventory System via NB-IoT or LTE-M to the sensor



#### Note:

This remote access is not supported when connecting via LoRaWAN.

### **Prerequisites**

Prerequisites for the use of this feedback channel are:

- Device software from 1.1.0<sup>2)</sup>
- Current version of the VEGA Inventory Systems
- Available mobile connection via NB-IoT/LTE-M

### Adjustment volume

The following parameters can be changed:

- Vessel height/Operating range
- · Measuring and transmission interval

In addition, the following actions can be triggered:

Localization

The changes are first stored in the VEGA Inventory System. They are transferred to the sensor with the next cyclical measured value transmission and are then effective.



### Note:

If parameterization protection is activated in the sensor, this remote access is not available.

<sup>&</sup>lt;sup>2)</sup> Devices with this software version or higher have a suitable mobile radio chip. A software update to this version is not possible.



### 12 Menu overview

### **Basic functions**

Menu item	Parameter	Selection	Basic settings
Operating mode		Activated, deactivated	Deactivated
Measurement loop name	-	-	Sensor
Application	Medium	Liquid, bulk solid	Bulk solid
Vessel height/Operat- ing range	Vessel height/Operating range	0 15,000 m	15,000 m

### **Radio transmission**

Menu item	Parameter	Selection	Basic settings
	Transmission mode	Mobile radio + LoRa LoRa	Mobile radio + LoRa
	Country of use	Country list	Germany
	Transmit current measured value	Execute	-
LoRa settings	Band	EU868, US915, AS923	EU868
	Device EUI	-	-
	Join EUI	-	-
	APP Key	-	-
	Join	Execute	-
	Adaptive Data Rate (ADR)	Activated, deactivated	Activated
Mobile radio settings	LTE Mode	Automatically, NB-IoT, LTE Cat-M1	Automatically
	COAP settings	Host Name	data-vis.vega.com
		Port	5684
		URI	data
Measuring and trans-	Trigger for dispatch	Time, time interval	Time
mission interval	Transmission takes place at/every	15 min, 30 min, 1 h, 2 h, 3 h, 4 h, 6 h, 12 h, 24 h	6 h
	All day		
	On the weekdays	Monday, Tuesday, Wednesday, Thurs- day, Friday, Saturday, Sunday	Monday, Tuesday, Wednes- day, Thursday, Friday, Saturday, Sunday



### **Extended functions**

Menu item	Parameter	Selection	Basic settings	
Date/Time	Date	According to calendar	From integrated clock	
	Format	12 h, 24 h	24 h	
	Time	-	From integrated clock	
	Weekday	Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, Sun- day		
	Accept PC system time	-	-	
Access protection	Bluetooth access code	-	-	
	Protection of the parameterization	Activated, deactivated	Deactivated	
	Network access code	-		
False signal suppres-	False signal suppression	Create new, expand, delete all	-	
sion	Sounded distance to the medium from the sealing surface	0 m (vessel height/operating range)	-	
Localization	GPS	On, Off	Off	
Units	Distance unit of the device	mm, m, in, ft	mm	
	Temperature unit of the instrument	°C, °F, K	°C	
Reset	Reset	Restore basic settings	-	
Mode	Mode	Mode 1: EU, Albania, Andorra, Azerbaijan, Australia, Belarus, Bosnia and Herzegovina, Canada, Liechtenstein, Moldavia, Mona- co, Montenegro, New Zealand, Northern Macedonia, Norway, San Marino, Saudi Arabia, Serbia, Switzerland, Turkey, Ukraine, Unit- ed Kingdom, USA	Mode 1	
		Mode 2: South Korea, Taiwan,Thailand		
		Mode of operation 3: India, Malaysia, South Africa		
		Mode of operation 4: Russia, Kazakhstan		
Special parameters	-	-		



# **Diagnostics**

Menu item	Parameter	Selection/Display	Basic settings
Status	Device status	Device status, detail status	-
	Change counter	-	-
	Measured value status	Distance, measurement reliability	-
	Status additional measured values	Electronics temperature	-
	Status Lithium cells	-	-
	Location	Latitude, Longitude, Date/Time	Last detected position
	Location	Location in degrees	-
	Mobile radio information	Signal strength, SIM card (ICCID), IP address, cellular band, mobile radio information	-
Echo curve	Indication of echo curve	-	-
Peak value indicator	Peak values, distance	Min. distance, date/time min. distance, max. distance, date/time distance, date/time max. distance	-
	Peak values, measurement reliability	Min. measurement reliability, date/ time min. measurement reliabil- ity, max. measurement reliability, date/time max. measurement re- liability	-
	Peak values, electronic temperature	Min. electronics temperature, date/time min. electronics tem- perature, max. electronics temperature, date/time max. elec- tronics temperature	-
		Reset pointer function	-
Measured values	Measured values	Distance, measurement reliability	
	Additional measured values	Position, electronics temperature, measuring rate	Actual values
Event memory	List of the parameter changes and events in the device	Date, time, status, event type, event description, value/extended status	-
Sensor information	Device name, serial number, hardware/software version, factory calibration	-	-
Sensor characteristics	Special features of the instrument	-	-
Simulation	Measured value	Distance	-
	Simulation value	Start/finish simulation	-
Measured value memory (DTM)	Display distance from measured value memory	-	-



# 13 Diagnostics and servicing

#### 13.1 Maintenance

#### Maintenance

If the device is used properly, no special maintenance is required in normal operation.

# Precaution measures against buildup

In some applications, buildup on the antenna system can influence the measuring result. Depending on the sensor and application, take measures to avoid heavy soiling of the antenna system. If necessary, clean the antenna system in certain intervals.

### Cleaning

The cleaning helps that the type label and markings on the instrument are visible.

Take note of the following:

- Use only cleaning agents which do not corrode the housings, type label and seals
- Use only cleaning methods corresponding to the housing protection rating

# 13.2 Rectify faults

#### Reaction when malfunction occurs

The operator of the system is responsible for taking suitable measures to rectify faults.

#### Causes of malfunction

The device offers maximum reliability. Nevertheless, faults can occur during operation. These may be caused by the following, e.g.:

- Sensor
- Process
- Charge state of the lithium cell
- Availability/quality of radio transmission
- Signal processing

#### Fault rectification

The first measures are:

- Evaluation of fault messages
- Checking the output signal
- Checking the radio quality or availability of the radio standard
- Treatment of measurement errors

A smartphone/tablet with the adjustment app or a PC/notebook with the software PACTware and the suitable DTM offer you further comprehensive diagnostic possibilities. In many cases, the causes can be determined in this way and the faults eliminated.

# Reaction after fault recti-

Depending on the reason for the fault and the measures taken, the steps described in chapter " *Setup*" must be carried out again or must be checked for plausibility and completeness.

#### 24 hour service hotline

Should these measures not be successful, please call in urgent cases the VEGA service hotline under the phone no. +49 1805 858550.

The hotline is also available outside normal working hours, seven days a week around the clock.



Since we offer this service worldwide, the support is provided in English. The service itself is free of charge, the only costs involved are the normal call charges.

## 13.3 Status messages according to NE 107

The instrument features self-monitoring and diagnostics according to NE 107 and VDI/VDE 2650. In addition to the status messages in the following tables there are more detailed error messages available under the menu item " *Diagnostics*" via the respective adjustment module.

#### Status messages

The status messages are divided into the following categories:

- Failure
- Function check
- Out of specification
- Maintenance required

and explained by pictographs:

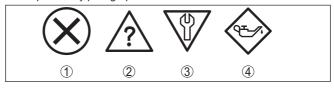


Fig. 27: Pictographs of the status messages

- 1 Failure red
- 2 Out of specification yellow
- 3 Function check orange
- 4 Maintenance required blue

**Failure:** Due to a malfunction in the instrument, a fault message is output.

This status message is always active. It cannot be deactivated by the user.

**Function check:** The instrument is being worked on, the measured value is temporarily invalid (for example during simulation).

This status message is inactive by default.

**Out of specification:** The measured value is unreliable because an instrument specification was exceeded (e.g. electronics temperature).

This status message is inactive by default.

Maintenance required: Due to external influences, the instrument function is limited. The measurement is affected, but the measured value is still valid. Plan in maintenance for the instrument because a failure is expected in the near future (e.g. due to buildup).

This status message is inactive by default.



### **Failure**

Code	Cause	Rectification
Text message		
F013 no measured value	No measured value in the switch-on phase or during operation	Check or correct installation and/or parameter settings
available	Sensor tilted	Clean the antenna system
F017	Adjustment not within specification	Change adjustment according to the limit
Adjustment span too small		values (difference between min. and max. ≥ 10 mm)
F025	Index markers are not continuously rising,	Check linearization table
Error in the lineariza- tion table	for example illogical value pairs	Delete table/Create new
F036	Checksum error if software update failed	Repeat software update
No operable software	or aborted	Send instrument for repair
F040	Limit value exceeded in signal processing	Restart instrument
Error in the electronics	Hardware error	Send instrument for repair
F080	General software error	Restart instrument
General software error		
F105	The instrument is still in the switch-on	Wait for the end of the switch-on phase
Determine measured value	phase, the measured value could not yet be determined	Duration up to 3 minutes depending on the measurement environment and pa- rameter settings
F260	Checksum error in the calibration values	Send instrument for repair
Error in the calibration	Error in the EEPROM	
F261	Error during setup	Repeat setup
Error in the instrument	False signal suppression faulty	Carry out a reset
settings	Error when carrying out a reset	
F265	Program sequence of the measuring func-	Device restarts automatically
Measurement function disturbed	tion disturbed	

### **Function check**

Code	Cause	Rectification
Text message		
C700	A simulation is active	Finish simulation
Simulation active		Wait for the automatic end after 60 mins.

# Out of specification

Code	Cause	Rectification
Text message		
S600		Check ambient temperature
Impermissible electronics temperature	specified range	Insulate electronics



Code	Cause	Rectification
Text message		
S601	Danger of vessel overfilling	Make sure that there is no further filling
Overfilling		Check level in the vessel
S603	Lithium cell voltage too low	Check the voltage of the lithium cell
Impermissible operating voltage		

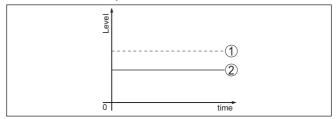
### Maintenance

Code	Cause	Rectification
Text message		
M500	The data could not be restored during the	Repeat reset
Error in the delivery status	reset to delivery status	Load XML file with sensor data into the sensor
M501	Hardware error EEPROM	Send instrument for repair
Error in the delivery status		
M507	Error during setup	Carry out reset and repeat setup
Error in the instrument	Error when carrying out a reset	
settings	False signal suppression faulty	
M508	Checksum error in Bluetooth software	Carry out software update
No executable Bluetooth software		
M509	Software update running	Wait until software update is finished
Software update running		

# 13.4 Treatment of measurement errors

The tables below give typical examples of application-related measurement errors.

The images in column " *Error description*" show the actual level as a dashed line and the output level as a solid line.



- 1 Real level
- 2 Level displayed by the sensor



# Liquids: Measurement error at constant level

Fault description	Cause	Rectification
Measured value shows a too	Min./max. adjustment not correct	Adapt min./max. adjustment
low or too high level	Incorrect linearization curve	Adapt linearization curve
Measured value jumps to- wards 100 %	Due to the process, the amplitude of the level echo sinks	Carry out a false signal suppression
Lovel	A false signal suppression was not carried out	
5 tord	Amplitude or position of a false signal has changed (e.g. condensation, build-up); false signal suppression no longer matches actual conditions	Determine the reason for the changed false signals, carry out false signal suppression, e.g. with condensation.

# Liquids: Measurement error during filling

Fault description	Cause	Rectification
Measured value remains un- changed during filling	False signals in the close range too big or level echo too small	Eliminate false signals in the close range
E com	Strong foam or vortex generation  Max. adjustment not correct	Check measuring point: Antenna should protrude out of the threaded mounting socket, possible false echoes through flange socket?
		Remove contamination on the antenna
		In case of interferences due to instal- lations in the close range, change polarisation direction
		Create a new false signal suppression
		Adapt max. adjustment
Measured value jumps to- wards 0 % during filling	The level echo cannot be distinguished from the false signal at a false signal position (jumps to multiple echo)	In case of interferences due to instal- lations in the close range: Change polarisation direction
of toni		Chose a more suitable installation position
Measured value jumps towards 100 % during filling	Due to strong turbulence and foam generation during filling, the amplitude of the level echo sinks. Measured value jumps to false signal	Carry out a false signal suppression



Fault description	Cause	Rectification
Measured value jumps sporadically to 100 % during filling	Varying condensation or contamination on the antenna	Carry out a false signal suppression or increase false signal suppression with condensation/contamination in the close range by editing
Measured value jumps to ≥ 100 % or 0 m distance	Level echo is no longer detected in the close range due to foam generation or false signals in the close range. The sensor goes into overfill protection mode. The max. level (0 m distance) as well as the status message "Overfill protection" are output.	Check measuring point: Antenna should protrude out of the threaded mounting socket, possible false echoes through flange socket?  Remove contamination on the antenna

# Liquids: Measurement error during emptying

Fault description	Cause	Rectification
Measured value remains unchanged in the close range during emptying	False signal larger than the level echo Level echo too small	Check measuring point: Antenna should protrude out of the threaded mounting socket, possible false echoes through flange socket?
		Remove contamination on the antenna
S Sina		In case of interferences due to instal- lations in the close range: Change polarisation direction
		After eliminating the false signals, the false signal suppression must be deleted. Carry out a new false signal suppression
Measured value jumps spo- radically towards 100 % during emptying	Varying condensation or contamination on the antenna	Carry out false signal suppression or in- crease false signal suppression in the close range by editing
5 S		With bulk solids, use radar sensor with purging air connection

### Bulk solids: Measurement error at constant level

Fault description	Cause	Rectification
Measured value shows a too	Min./max. adjustment not correct	Adapt min./max. adjustment
low or too high level	Incorrect linearization curve	Adapt linearization curve



Fault description	Cause	Rectification
Measured value jumps to- wards 100 %	Due to the process, the amplitude of the product echo decreases	Carry out a false signal suppression
[const	A false signal suppression was not carried out	
G1 Smd	Amplitude or position of a false signal has changed (e.g. condensation, build-up); false signal suppression no longer matches actual conditions	Determine the reason for the changed false signals, carry out false signal suppression, e.g. with condensation.

## Bulk solids: Measurement error during filling

Fault description	Cause	Rectification		
Measured value jumps to- wards 0 % during filling	The level echo cannot be distinguished from the false signal at a false signal position (jumps to multiple echo)	Remove/reduce false signal: minimize interfering installations by changing the polarization direction		
		Chose a more suitable installation position		
5 Isine	Transverse reflection from an extraction funnel, amplitude of the transverse reflection larger than the level echo	Direct sensor to the opposite fun- nel wall, avoid crossing with the filling stream		
Measured value fluctuates around 10 20 %	Various echoes from an uneven medium surface, e.g. a material cone	Check parameter "Material Type" and adapt, if necessary		
The state of the s		Optimize installation position and sensor orientation		
5 tom	Reflections from the medium surface via the vessel wall (deflection)	Select a more suitable installation position, optimize sensor orientation, e.g. with a swivelling holder		
Measured value jumps sporadically to 100 % during filling	Changing condensation or contamination on the antenna	Carry out a false signal suppression or increase false signal suppression with condensation/contamination in the close range by editing		
0 time				

# Bulk solids: Measurement error during emptying

Fault description	Cause	Rectification
Measured value remains un- changed in the close range during emptying	False signal greater than level echo or level echo too small	Eliminate false signals in the close range. Check: Antenna must protrude out of the nozzle
Town Town		Remove contamination on the antenna
ō tree		Minimize interfering installations in the close range by changing the polarization direction
		After eliminating the false signals, the false signal suppression must be deleted. Carry out a new false signal suppression



Fault description	Cause	Rectification
Measured value jumps spo- radically towards 100 % during emptying	Changing condensation or contamination on the antenna	Carry out false signal suppression or increase false signal suppression in the close range by editing
Measured value fluctuates around 10 20 %	Various echoes from an uneven medi- um surface, e.g. an extraction funnel	Check parameter "Material Type" and adapt, if necessary
To the state of th	Reflections from the medium surface via the vessel wall (deflection)	Optimize installation position and sensor orientation

# Preparation

# 13.5 Replacing lithium cells

The lithium cells in the device should be replaced in the following cases:

- Low reported remaining life of the cells used
- Longer deactivation or storage of the device
- Device can no longer be activated

Only use the specified cell type and replace all cells (for type and number see chapter " *Technical data*"). <sup>3)</sup>

### Cell exchange

Proceed as follows when carrying out the exchange:

- 1. Unscrew the housing lid
- Push the cell retaining clip in the direction of the arrow and remove
- 3. Remove old cells
- Leave the device without power, i. e. without cells, for at least 4 minutes
- 5. Insert new cells, observe ±-polarity at the bottom of the cell holder
- 6. Press the cell retaining clip in the middle, arrow direction to the plus pole, must click into place audibly
- 7. Screw on housing cover
- 8. Reset internal clock with the operating tool

This completes the cell replacement, the capacity is reset automatically to 100 % for operating app and DTM.

# •

### Note:

All user settings in the operator menu are retained, i.e. an activated sensor remains activated.

<sup>&</sup>lt;sup>3)</sup> The cells are all connected in parallel. If the polarity is incorrect, the affected cell is disconnected by electrical measures.



### 13.6 Software update

The following components are required for an update of the instrument software:

- Instrument
- PC with PACTware/DTM and Bluetooth USB adapter
- Current instrument software as file

You can find the current instrument software as well as detailed information on the procedure in the download area of our homepage: www.vega.com.



#### Caution:

Instruments with approvals can be bound to certain software versions. Therefore make sure that the approval is still effective after a software update is carried out.

You can find detailed information in the download area at www.vega.com.

# 13.7 How to proceed if a repair is necessary

You can find an instrument return form as well as detailed information about the procedure in the download area of our homepage. By doing this you help us carry out the repair quickly and without having to call back for needed information.

In case of repair, proceed as follows:

- Print and fill out one form per instrument
- Clean the instrument and pack it damage-proof
- Attach the completed form and, if need be, also a safety data sheet outside on the packaging
- Ask the agency serving you to get the address for the return shipment. You can find the agency on our homepage.



## 14 Dismount

## 14.1 Dismounting steps



### Warning:

Before dismounting, be aware of dangerous process conditions such as e.g. pressure in the vessel or pipeline, high temperatures, corrosive or toxic media etc.

Take note of chapters " *Mounting*" and " *Connecting to voltage sup*ply" and carry out the listed steps in reverse order.

# 14.2 Disposal

The device is made of recyclable materials. For this reason, it should be disposed of by a specialist recycling company. Observe the applicable national regulations.

### Battery/accumulator recycling



#### Note

The disposal is subject to the EU directive on batteries and accumulators

Batteries and accumulators contain some environmentally harmful but also some valuable raw materials that can be recycled. For that reason batteries and accumulators must not be disposed of in household waste.

All users are legally obligated to bring spent batteries to a suitable collection point, e.g. public collection points. You can also return the batteries and accumulators to us for correct disposal. Due to the very strict transport regulations for lithium-based batteries/accumulators, this is normally not a good idea because shipment is very expensive.

If you have no way to dispose of the old instrument properly, please contact us concerning return and disposal.



# 15 Certificates and approvals

#### 15.1 Radio licenses

#### Radar

The device has been tested and approved in accordance with the current edition of the applicable country-specific norms or standards.

Regulations for use can be found in the document " Regulations for radar level measuring instruments with radio licenses" on our homepage.

#### Bluetooth

The Bluetooth radio module in the device has been tested and approved according to the current edition of the applicable country-specific norms or standards.

The confirmations as well as regulations for use can be found in the document " *Radio licenses*" supplied or on our homepage.

### 15.2 EU conformity

The device fulfils the legal requirements of the applicable EU directives. By affixing the CE marking, we confirm the conformity of the instrument with these directives.

The EU conformity declaration can be found on our homepage.

# 15.3 Environment management system

Protection of the environment is one of our most important duties. That is why we have introduced an environment management system with the goal of continuously improving company environmental protection. The environment management system is certified according to DIN EN ISO 14001. Please help us fulfil this obligation by observing the environmental instructions in chapters "Packaging, transport and storage", "Disposal" of these operating instructions.



# 16 Supplement

### 16.1 Technical data

### Note for approved instruments

The technical data in the respective safety instructions which are included in delivery are valid for approved instruments (e.g. with Ex approval). These data can differ from the data listed herein, for example regarding the process conditions or the voltage supply.

All approval documents can be downloaded from our homepage.

### Materials and weights

### Materials, wetted parts

- Thread PVDF

- Process seal FKM (G type threaded connections only)

Antenna lens
 PVDF

#### Materials, non-wetted parts

HousingPVDF

Instrument weight, depending on pro-

cess fitting

Process fitting Thread G1½, R1½, 1½ NPT

#### **Torques**

Torque counter nut max. 7 Nm (5.163 lbf ft)

### Input variable

Measured variable

The measured quantity is the distance between the end of the sensor antenna and the medium surface. The reference plane for the measurement is the sealing face at the bottom of the hexagon.

0.7 ... 3.4 kg (1.543 ... 7.496 lbs)

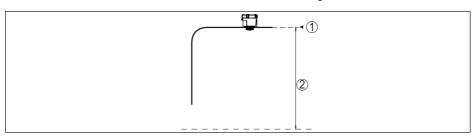


Fig. 28: Data of the input variable

- 1 Reference plane
- 2 Measured variable, max. measuring range

Max. measuring range 15 m (49.21 ft)
Recommended measuring range 4) up to 10 m (32.81 ft)

<sup>4)</sup> With bulk solids



blocking distance 5)

- Modes 1, 2, 4 0 mm (0 in)

- Mode 3 ≥ 250 mm (9.843 in)

### Deviation (according to DIN EN 60770-1)

Process reference conditions according to DIN EN 61298-1

- Temperature +18 ... +30 °C (+64 ... +86 °F)

- Relative humidity 45 ... 75 %

- Air pressure 860 ... 1060 mbar/86 ... 106 kPa (12.5 ... 15.4 psig)

Installation reference conditions

Distance to installationsReflectorPlat plate reflector

- False reflections Biggest false signal, 20 dB smaller than the useful signal

Deviation See following graphic:

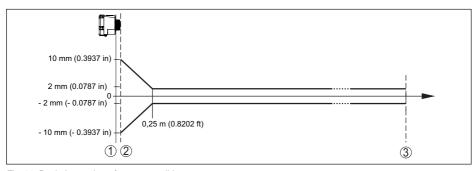


Fig. 29: Deviation under reference conditions

- 1 Reference plane
- 2 Antenna edge
- 3 Recommended measuring range

### Characteristics and performance data

Measuring frequency W-band (80 GHz technology)

Measuring cycle time ≤ 5 s

Measuring and transmission interval every 15 minutes ... every 24 hours (adjustable)

Beam angle 6) 8°

Emitted HF power (depending on the parameter setting) 7)

- Average spectral transmission power -86.2 dBm/MHz EIRP

density

– Max. spectral transmission power < 34 dBm/50 MHz EIRP</p>

density

- 5) Depending on the operating conditions
- 6) Outside the specified beam angle, the energy level of the radar signal is 50% (-3 dB) less.
- 7) EIRP: Equivalent Isotropic Radiated Power



- Max. power density at a distance of < 0.3 μW/cm<sup>2</sup>

1 m

Alignment for measurement vertical 90°, ± 10°

### Switch-on phase

Start-up time to the first valid measured < 10 s

value

### Wireless data transmission

Frequency bands 8)

- NB-IoT (LTE-Cat-NB1) B1, B2, B3, B4, B5, B6, B8, B12, B13, B17, B19, B20,

B25, B26, B28, B66

- LTE-M (LTE-CAT-M1) B1, B2, B3, B4, B5, B6, B8, B12, B13, B14, B17, B18,

B19, B20, B25, B26, B28, B66

- LoRaWAN EUR868, US915, AS923

#### Bluetooth interface

Bluetooth standard Bluetooth 5.0 (downward compatible to Bluetooth

4.0 LE)

Frequency 2.402 ... 2.480 GHz

Max. emitted power +2.2 dBm

Max. number of participants

Effective range typ. 9) 25 m (82 ft)

#### **Ambient conditions**

Ambient temperature -20 ... +60 °C (-4 ... +140 °F)

Storage and transport temperature -20 ... +60 °C (-4 ... +140 °F)

#### Mechanical environmental conditions

Vibrations (oscillations) Class 4M8 acc. to IEC 60271-3-4 (5 g, 4 ... 200 Hz)

Impacts (mechanical shock)

Class 6M4 acc. to IEC 60271-3-6 (50 g, 2.3 ms)

Impact resistance IK07 acc. to IEC 62262

### **Process conditions**

For the process conditions, please also note the specifications on the type label. The lowest value

(amount) always applies.

Process temperature -20 ... +60 °C (-4 ... +140 °F)

Process pressure -1 ... 2 bar (-100 ... 200 kPa/-14.5 ... 29.01 psig)

#### Integrated clock

Date format Day.Month.Year
Time format 12 h/24 h
Time zone, factory setting CET

<sup>8)</sup> Delivery country-specific according to order configuration

<sup>9)</sup> Depending on the local conditions

Running time 10)



Max. rate deviation	10.5 min/year
---------------------	---------------

Integrated primary cell	
Cell type	LS 17500, Lithium metal (Li/SOCL2), not rechargeable
Number of single cells	5
Cell voltage, each	3.6 V
Cell capacitiance, each	3.6 Ah
Energy content, each	12.96 Wh
Lithium content, each	approx. 0.9 g
Weight, per typ.	23 g
Self-discharge	< 1 % after 1 year at 20 °C

Interval	LoRaWAN	NB-IoT/LTE-M
15 min	> 2 years	> 4 months
30 min	> 3 years	> 1 year
1 h	> 7 years	> 2 years
4 h	> 9 years	> 6 years
6 h <sup>11)</sup>		> 8 years
12 h	> 10 years	40
24 h		> 10 years

Additional output parameter - Electronics temperature				
Range	-20 +60 °C (-4 +140 °F)			
Resolution	< 0.1 K			
Deviation	±3 K			

Electrical protective measures	3
Protection rating	IP66/IP68 (0.2 bar) according to IEC 60529, type 6x according to NEMA
Altitude above sea level	2000 m (6562 ft)
Protection class	None (autarcic operation)
Overvoltage category	None (autarcic operation)
Pollution degree	4

## 16.2 Radio networks LTE-M and NB-IoT

### LTE-M and NB-IoT

LTE-M (Long Term Evolution for Machines) and NB-IoT (Narrow Band Internet of Things) are exten-

<sup>&</sup>lt;sup>10)</sup> Specifications apply to this cell type at approx. +25 °C (+77 °F) ambient temperature and strong reception signal (mobile radio/LoRa). Actual running time may vary greatly depending on the network provider, temperature or humidity. Small measuring intervals generally shorten the running time.

<sup>11)</sup> Factory default setting



sions of the LTE mobile radio standard to IoT applications. Both enable the wireless connection of mobile, physical objects to the Internet via the mobile network.

You can find more information about the respective mobile phone provider.

### 16.3 Radio networks LoRaWAN - Data transmission

#### **LoRaWAN**

LoRaWAN (Long Range Wide Area Network) is a network protocol for wireless signal transmission to a corresponding gateway. LoRaWan enables a range of several kilometres outdoors and good building penetration with low power consumption of the transmission module.

In the following, the necessary device-specific details are shown. You can find further information of LoRaWAN on www.lora-alliance.org.

### Data stream, byte order, packet structure

The data are transferred as a byte stream in packets. Each packet is given an identifier at the beginning which defines the meaning of the following bytes.

The byte order corresponds to the Cayenne Low Power Payload (LPP) Guideline as BigEndian.

Packet 2 is transferred as standard. Alternative packets are required if additional characteristic values (error status, position) occur in the sensor. The maximum packet size is 52 bytes in Europe and 11 bytes in the USA with maximum spread factor.

A LoRa standard function additionally transmits a packet counter and the serial number of the LoRa module with every packet.

#### Packet structure

			Packe	et				
2	3	4	5	6 (USA)	7 (USA)	254		
		N	lumber of	bytes			Note	
1	1	1	1	1	1	1	Packet identifier	
1	1	1	1	1	1		Namur status of the device	
4	4	4	4				Measured value as floating point number	
1	1	1	1				Unit, measured value	
1	1	1	1				Remaining capacity of Lithium cells in %	
2	2	2	2				Temperature in °C, resolution ±0,1 K	
	8		8	8			Location (GNSS)	
		4	4		4		VEGA Device status	
1	1	1	1				Angle of inclination to the perpendicular	
11	19	15	23	10	6	1	Total	



# Packet assignment sensor status

	Packet								
Sensor status	2	3	4	5	6 (USA)	7 (USA)	254		
Sensor function error-free	Х								
Sensor function error-free plus GPS information		Х							
Sensor function error-free plus GPS information (USA)	Х				Х				
Fault			Х						
Error case plus GPS				Х					
Fault (USA)	Х					Х			
Error case plus GPS (USA)	Х				Х	Х			
Sensor in horizontal position			Х						
Sensor in horizontal position plus GPS				Х					
Sensor in horizontal position (USA)	Х					Х			
Sensor in horizontal position plus GPS (USA)	Х				Х	Х			
Dummy required							Х		

# **Example data transmission**

### Packet 2, data record 02003FA31F152D2400FA09

Byte 1	Byte 2	Byte 3-6	Byte 7	Byte 8	Byte 9-10	Byte 11
0x02	0x00	0x3FA31F15	0x2D	0x24	0x00FA	0x09
Packet iden- tifier	Namur status	Measured value	Unit	Lithium cells	Temperature	Angle of incli- nation
2	0 = OK	1.27439	0x2D = 45 = m	36 %	25 °C	9°

# Packet 5, data record 05047FFFFFF2D24010442412A784105329B0000565409

Byte 1	Byte 2	Byte 3-6	Byte 7	Byte 8	Byte 9- 10	Byte 11-18	Byte 19-22	Byte 23
0x05	0x04	0x7FFFFFF	0x2D	0x24	0x0104	0x42412A 784105329B	0x00005654	0x09
Packet identi- fier	Namur sta- tus	Measured value	Unit	Lithium cells	Temper- ature	Position	VEGA Device status	Angle of inclina-tion
5	4 = fault	7FFFFFF = Not a Number	0x2D = 45 = m	36 %	26 °C	48.2915 8.32485	22100	9°



# 16.4 Dimensions

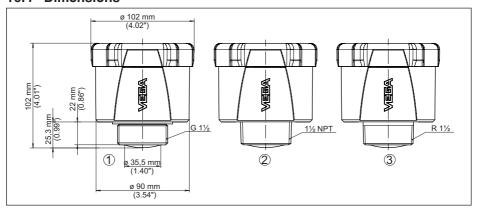


Fig. 30: Dimensions VEGAPULS Air 41

- 1 Thread G
- 2 Thread NPT
- 3 Thread R



# 16.5 Industrial property rights

VEGA product lines are global protected by industrial property rights. Further information see www.vega.com.

VEGA Produktfamilien sind weltweit geschützt durch gewerbliche Schutzrechte.

Nähere Informationen unter www.vega.com.

Les lignes de produits VEGA sont globalement protégées par des droits de propriété intellectuelle. Pour plus d'informations, on pourra se référer au site www.vega.com.

VEGA lineas de productos están protegidas por los derechos en el campo de la propiedad industrial. Para mayor información revise la pagina web www.vega.com.

Линии продукции фирмы ВЕГА защищаются по всему миру правами на интеллектуальную собственность. Дальнейшую информацию смотрите на сайте www.vega.com.

VEGA系列产品在全球享有知识产权保护。

进一步信息请参见网站< www.vega.com。

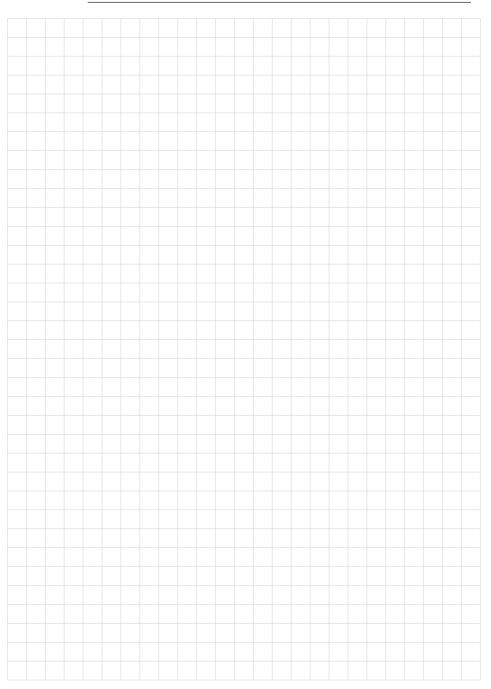
# 16.6 Licensing information for open source software

Open source software components are also used in this device. A documentation of these components with the respective license type, the associated license texts, copyright notes and disclaimers can be found on our homepage.

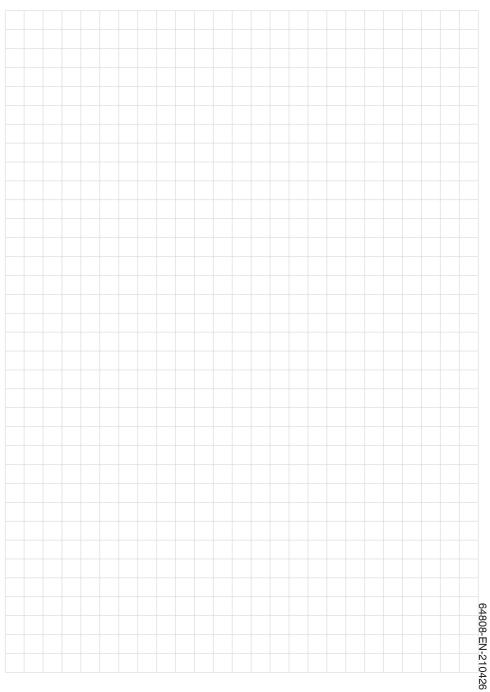
### 16.7 Trademark

All the brands as well as trade and company names used are property of their lawful proprietor/ originator.

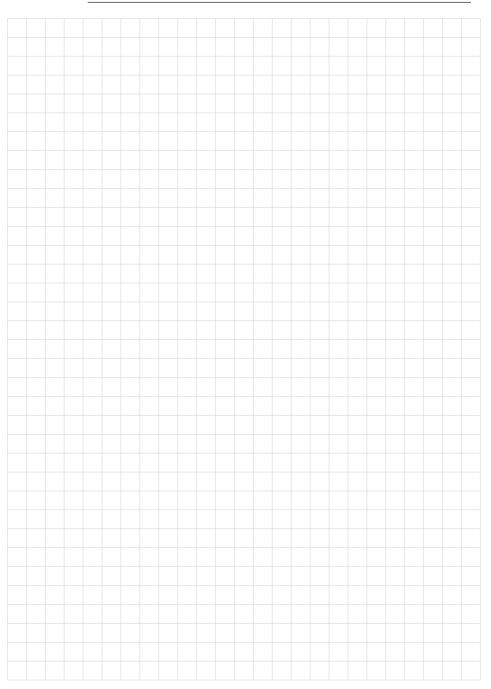












# Printing date:



All statements concerning scope of delivery, application, practical use and operating conditions of the sensors and processing systems correspond to the information available at the time of printing.

Subject to change without prior notice

© VEGA Grieshaber KG, Schiltach/Germany 2021

34808-EN-210426